



Airport and Station Service and Information System for Travelers.

## THE KIOSKS

*The 'Kiosk' is the equipment used by the passengers.*

### Wall Mount 24 Touch

Video-based, full-information display. Can show computer content or live people in remote locations. Does not require floorspace. This unit is mounted against the wall. The dimensions are 106 cm (w) x 48 cm (h). This elegantly designed device features a 24 inch (61 cm diagonal) HD touch display. This all-in-one unit includes a camera, microphone and speakers. The passenger can make a selection of language choices or any other pre-recorded content; simply by touching the appropriate button on the display. When pressing the 'connect' button, the connection will be established - and automatically routed to the most suitable service agent - who appears in 2D and with aligned eye-contact.



### Wall Mount 32

This video-based, full-information display does not require floorspace and has also been designed to be mounted against the wall. The dimensions are 106cm (w) x 106cm (h). This highly finished unit uses a 32 inch (81cm diagonal) display. The unit includes microphone, speakers and camera. The touchscreen - positioned directly below the main screen - enables the passenger to make choices from a list of pre-recorded content (video or other) by simply pushing the corresponding button. By clicking the 'connect' button, the communication is instantly established with a information agent who appears in 2D and with aligned eye-contact. Optionally the unit may be mounted onto a 'wall-elevator' enabling disabled passengers to push the unit up and down effortlessly.



### Floorstand 2D

This floorstand unit holds a 32' (81 cm diagonal) display and a touchscreen. The device has a nice and elegant design and the finishing is of a high quality. The unit can be secured by bolting the base to the floor. The 'Floorstand 2D' includes a microphone, speakers and camera. A second, smaller display (touchscreen) positioned directly below the main screen, enables the passenger to make choices from a list of pre-recorded content (video or other) by simply pushing the corresponding button. By clicking the 'connect' button, the communication is instantly established with the best suitable service agent who appears in 2D and with aligned eye-contact. Seamlessly integrated in the unit, additional, optional equipment such as badge readers, printers, card readers, scanners, document camera, etc... can be incorporated (in this case a different front is used - see the front as used in 'Floorstand 3D' below). The rear of the device can be used to post signage such as floor layouts, etc...



## Floorstand 3D

This top-of-the-line model features a 32" (81 cm diagonal) display and an additional touchscreen. The device has a nice and elegant design and the finishing is of a high quality. The unit can be secured by bolting the base to the floor. The 'Floorstand 3D' includes a microphone, speakers and camera. A second, smaller display (touchscreen) positioned directly below the main screen, enables the passenger to make choices from a list of pre-recorded content (video or other) by simply pushing the corresponding button. By clicking the 'connect' button, the communication is instantly established with the information agent. With this advanced model, the agent appears not only with eye-contact but also in 3D and with a very strong sense of presence. The visual effect is very convincing and realistic. In fact many passengers do not realize that the person is in a remote location. Integrated in the unit, additional, optional equipment such as badge readers, printers, card readers, scanners, document camera, etc... can be incorporated. If used without these additional devices, the same front as the 'Floorstand 2D' is used. The rear of the device can be used to post signage such as floor layouts, etc...



## In-Wall

This model uses a 40" (102 cm diagonal) display. The unique feature of this configuration, is the fact that the complete unit is integrated behind a wall or panel. The passenger will see only an opening in the wall and behind that wall seems to be a counter with a live, service agent. The sense of presence and the realism and authenticity of the appearance is very strong. This is thanks to the strong 3D look-and-feel and the aligned eye-contact. This feeling of presence is emphasized by the fact that all the technology is concealed. No visible screens nor cameras. Only the service agent is visible. This model lends itself perfectly to customization. The front of the unit can be tailor-made and customized and the possibilities are virtually endless. Additional equipment such as readers, scanners, printers, etc... can be added. Directly above the opening in the wall, an additional display can be mounted against the wall, for signage, identification, extra information, etc... Both aesthetically and functionally this information kiosk blends in perfectly into the existing environment. To view pre-recorded content and/or to establish the connection with the remote information agent, it suffices for the passenger to use mechanical push button or a touchscreen. The physical depth required behind the wall is +/- 75cm. Many units can be lined up, one next to the other. This way it is possible to build a 'wall' of information kiosks. The glass that is used is safety glass. In fact in this unit, not one single component is accessible to the passengers. That makes this unique configuration less vulnerable against vandalism.

The above Kiosks are models from our standard range. However you can also choose to come up with your own design. We have building block modules for easy integration and customization.



# THE WORKSTATIONS

*The 'workstation' is the equipment used by the information agent.*

## The Table Top Tower

This unit has been designed to be placed on a desk or a table. The footprint is small. Using this device will result in 2D (not 3D) appearance on the Kiosk. This solution is recommended when 3D appearance is not required, when little floorspace is available. Using this display unit will enable the service agent to appear with aligned eye contact. Ideally this small device can be placed at existing information counters where 'physical' information agents are present. The information agent who is present at the counter - to service 'physical' passengers, can now also service passengers in front of any other kiosk. Thanks to this, the productivity of the service agent can be boosted and the idle time can be reduced; whilst offering the best possible service to the passengers. Of course the two-screen unit can also be placed anywhere else - in remote offices or even at the home-offices of information agents.



## The Desk

This top-of-the line workstation is best placed in a call center or in a separate room. Besides the main display – on which the passenger in front of the Kiosk appears - there is also a touch PC integrated in the table. This display can easily be accessed by the service agent. On this display appears the user interface and possibly content to share with passengers. The Desk is nicely designed and is of a high finishing. When using this Desk, the agent will appear in 3D, with a very strong sense of presence on the 3D Kiosks. However, the agent can also appear on the 2D Kiosks. This makes the ergonomic unit versatile and very flexible. Together with the Desk, comes a suitable background and professional lighting to maximize the visual effect and feeling of strong presence.

